

Green Team Customer Service

- Only one call away!



Our Customer Service

We produce and deliver high quality Christmas trees, and satisfied customers is our priority. Therefore we have established our new call-center. Our employees are ready to service you, and will do their outmost to help and guide you with answering questions, requests or further information concerning your order or complaints.

How can our Customer Service Team help you?

- Current status on deliveries and transports
- Current status on orders
- Questions concerning your trees
- Reporting of complaints
- Status on reported complaints and further timeline

Please reach out for our customer service on:

Telephone: **+48 326 304 005** or email: customerservice@greenteam-group.com

Opening hours during the Christmas tree season:

MON-FRI: 07:00-19:00

SAT-SUN: Closed

Opening hours outside the season:

MON-THU: 08:00-16:00

FRI: 08:00-13:00

SAT-SUN: Closed

For further information on complaints and handling of complaints, we kindly refer to our general terms and conditions and procedures for claim handling.

GREEN TEAM EUROPE



TRUE NATURE - PURE TRADITION